About This Website Policy

This website policy applies to the Synergy Loans website, operated on behalf of DNZ Finance Pty Ltd (ACN: 30 633 729) and its related bodies corporate (we, us, and our). We are committed to protecting your privacy. This policy explains how your personal information will be treated as you access and interact with this website. Our website privacy policy may change from time to time.

Collection and Use of Information

We may collect personal information from you directly or via your use of our services. We will only collect personal information that is reasonably necessary for, or directly related to, our functions or activities.

Sensitive Information

Sensitive information includes details about a person's racial or ethnic origin, political opinions, memberships, religious beliefs, philosophical beliefs, professional or trade association memberships, trade union memberships, sexual preferences, criminal records, or health information. We will not ask you to disclose sensitive information, but if you choose to provide it, it will be captured and stored.

Information from Third Parties

Our website contains links to third-party websites (Third Party websites) offering goods and services. If you access Third Party websites through our site and those third parties collect information about you, we may also collect or have access to that information as part of our arrangements with those third parties. Cookie information, preferences, or other information you provide may be shared between us and the third party.

Advertising and Tracking

When you view our advertisements on a Third Party website, the advertising company uses 'cookies' and 'web beacons' to collect information such as:

- The server your computer is logged onto
- Your browser type
- The date and time of your visit
- The performance of their marketing efforts

When you access our website after viewing our advertisement on a Third Party website, the advertising company collects information on how you utilize our site, such as the pages you view and whether you complete an online application.

Cookies

We use 'cookies' to provide you with better, more customized service and a more effective website. A 'cookie' is a small text file placed on your computer by our web page server, which can be retrieved later. You can configure your internet browser to accept or reject cookies.

We use cookies for purposes such as:

- Allocating a unique number to your internet browser
- Customizing our website for you
- Statistical analysis
- Identifying if you have accessed a Third Party Website
- Security purposes

IP Addresses

Your IP address, the identifier for your computer on the internet, may be collected to facilitate interactions with various parts of our website.

Online Applications

When you submit a completed online application, we retain the information contained in that application to provide the financial services you require. You can suspend and save online applications to complete later. Suspended or saved applications and the information within may be viewed by us.

Security of Information

The security of your information is very important to us. We regularly review security and encryption technologies. While no data transmission over the internet can be guaranteed as totally secure, we take all reasonable steps to protect your information from misuse, interference, loss, and unauthorized access, modification, or disclosure. If we no longer need your information and are legally permitted, we will take reasonable steps to destroy or de-identify it.

Direct Marketing

We will not use or disclose sensitive information for direct marketing unless you have consented. We may use your personal information for direct marketing. If you do not wish to receive direct marketing communications or wish to know the source of the information, you may submit a request via [LINK]. We will respond as soon as practicable.

Disclosure to Overseas Entities

We do not generally disclose personal information obtained from cookies to overseas entities in the course of our activities. Please contact us on 0433 762 695 if you would like further information.

Contact Information

Brand Name: Synergy Loans Company Name: DNZ Finance Pty Ltd ABN: 30 633 729 Support Number: 0433 762 695 Email ID: info@synergyloans.com.au Website: www.synergyloans.com.au Address: 497 North East Road, Hillcrest SA 5086